



QOMO Whiteboard Driver Update (For Windows 10 1809)

Symptom corrected: Cursor moves to the upper left of FlowWorks 3.1.1.20151126 upon touching the whiteboard.

Items Needed: Internet connection, Windows 10 Build 1809+

Models Supported: QWBXXX H00, H01, H02, H03, QWBXXXBW H00, H01, H02, H03 (USB "B" Connector Interface)

Models Not Supported: All Single touch version of QOMO Whiteboards (USB "A" Connector Interface)

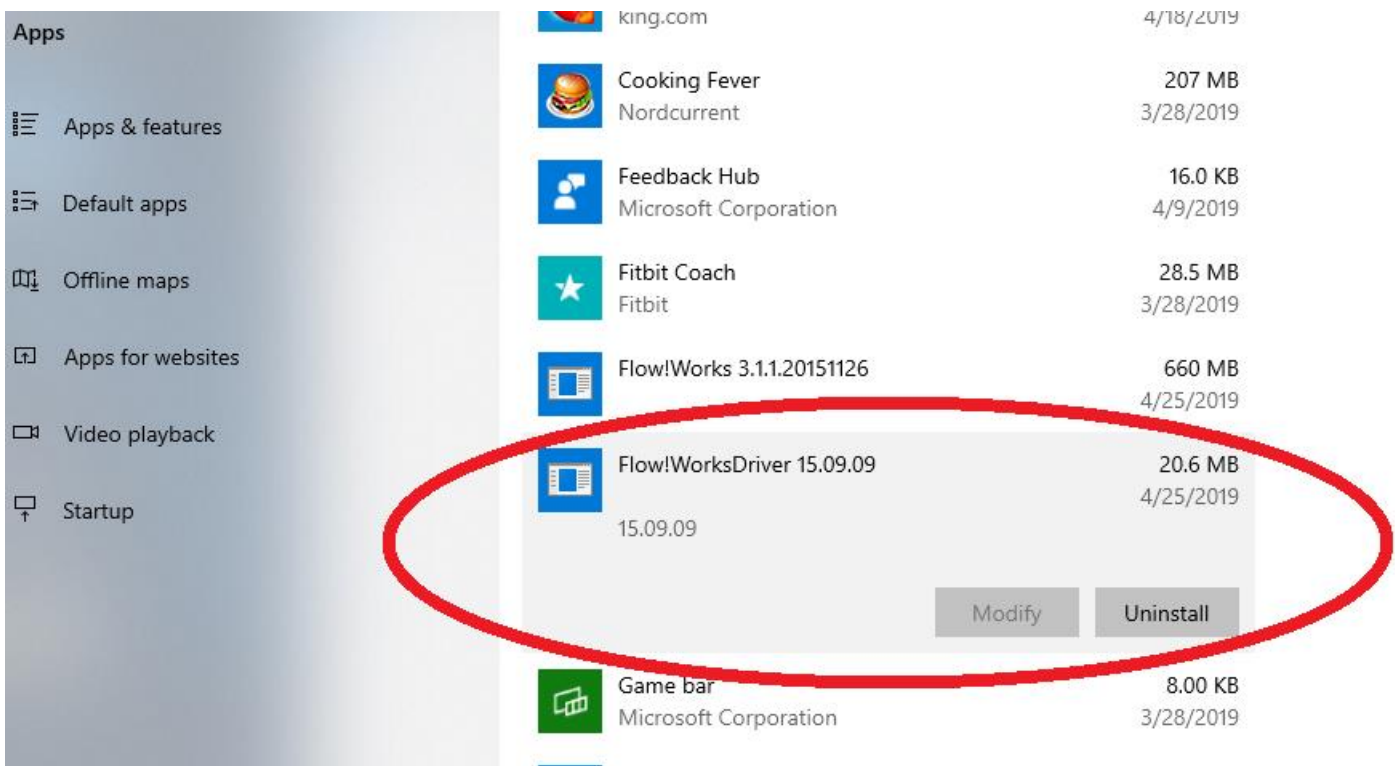
Software needed: Updated Driver Version 19.04.10

Teach Infinity Driver 19.04.10

ftp://qomo08.pointto.us/Flow!Works/Windows10_1809_Patch/20190415_TeachInfinityDriver%2019.04.10.zip

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- 1) Uninstall the current driver from Windows SETTINGS / APPS



- 2) REBOOT
- 3) Unzip downloaded driver to a temp folder (i.e. on desktop)
- 4) Run the 20190415_TeachInfinityDriver 19.04.10.exe installer
- 5) Once complete REBOOT
- 6) Calibrate whiteboard and enjoy with FlowWorks 3.1.1.20151126

FOR SINGLE TOUCH MODELS

- 1) Updated driver for Windows 10 Build 1809+ is not available. Workaround is the following
- 2) Uninstall all FlowWorks applications and drivers.
- 3) Install FlowWorks 3.1.1.20151126 and select only driver option and not main application.
 - a. <ftp://qomo08.pointto.us/Flow!Works/BETA/Windows/Flow!Works%203.1.1.20151126.zip>
- 4) This will allow for calibration of board to move within the Windows OS and other 3rd party annotation software. The FlowWorks application will no longer be supported to Single Touch models.