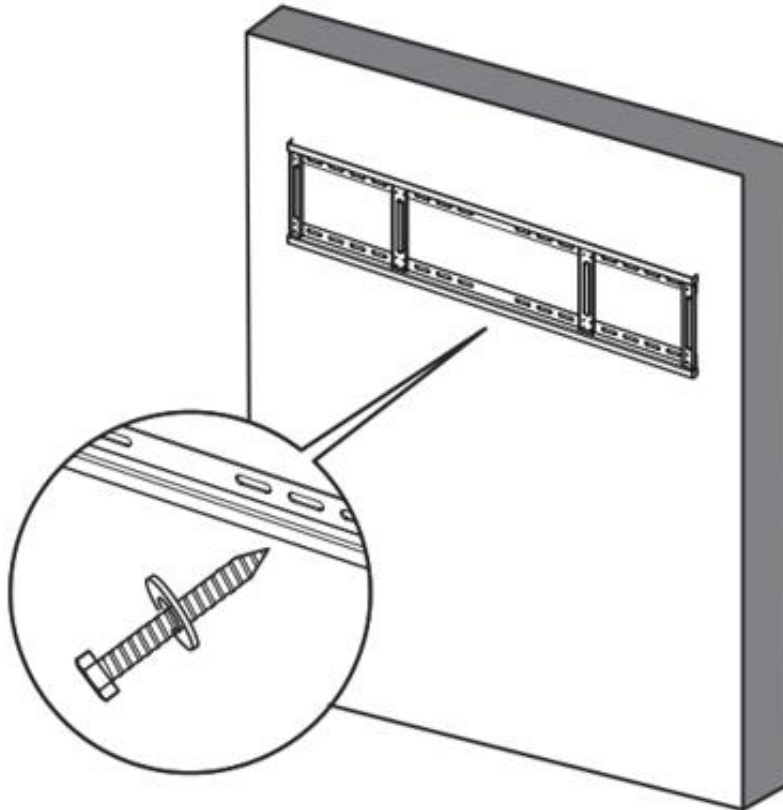


QOMO Interactive Display

VESA Wall Mount

Professional installation instructions | QOMO mounting reference



WARNING

READ AND SAVE THESE INSTRUCTIONS. Improper installation could cause the display to fall, resulting in severe injury or property damage. Installation and service must be performed by qualified professionals.

01 Important Safety Instructions

Safety alert definitions: WARNING identifies a potential risk of serious injury or death. CAUTION identifies potential equipment damage. IMPORTANT identifies required installation checks.

WARNING

Use only a QOMO-approved mounting system with a compatible display. Do not alter the mount, drill additional holes, or substitute unapproved accessories.

WARNING

The installer must verify the complete load path: display, accessories, mounting brackets, fasteners, anchors and supporting wall structure. Do not exceed the lowest rated component.

WARNING

Never mount to drywall alone or to an unidentified, unsound or inadequately supported wall. If wall construction is uncertain, stop and obtain a structural assessment.

WARNING

Keep people clear of the work area. Use enough trained personnel and appropriate handling or lifting equipment. Do not lift by the screen glass, speaker covers or connectors.

WARNING

Do not use a damaged, bent, cracked, corroded or incomplete mount. Never leave the suspended panel unattended before securing its retaining hardware.

WARNING

Disconnect electrical power during mounting. Keep wiring clear of fasteners, pinch points and sharp edges. Check for concealed utilities before drilling.

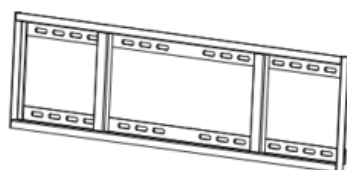
Approved installation environment

Install indoors on a vertical structural wall in a clean, accessible, well-ventilated area. Avoid vibration, direct heat/cooling discharge, moisture, direct sunlight, and blocked ventilation. Never recess the panel into a wall cavity.

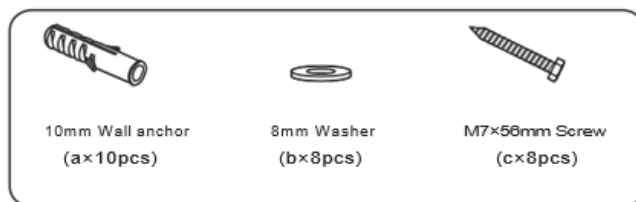
The wall must be capable of supporting at least three times the combined weight of the display and mounting system. A qualified professional installer must assess the wall's structural integrity and determine its suitability for installation. Do not install the mounting system on a wall based solely on its apparent strength or solidity.

02 Hardware, Tools & Planning

Factory packing-list reference



Wall Mount



Attachment package

FIGURE A • Mount and illustrated accessory package

*Note: Included mounting hardware and quantities may vary. Always verify the package contents before installation.

Recommended installer tools

Level, tape measure, pencil, wall/utility detector, drill and substrate-appropriate bit, suitable driver, protective floor/screen padding, and approved lifting equipment as needed.

CAUTION

The included screws and anchors are intended for installation on solid concrete walls, while the screws may also be suitable for wood stud installation. These fasteners are not suitable for hollow concrete blocks or steel studs. A qualified professional installer must verify the wall construction and determine whether the supplied hardware is appropriate or if alternative mounting hardware is required.

Before beginning

Confirm the display model and weight, compatibility, structural capacity, wall type, approved fixing method, power access, cable routes and available ventilation clearance.

03 Select a Safe Mounting Location

1 Inspect the mounting area

Do not install inside a recessed cavity or directly in heating or air-conditioning airflow. Confirm a vertical, structurally sound surface and an accessible grounded outlet. Check hidden plumbing or electrical wiring before drilling.

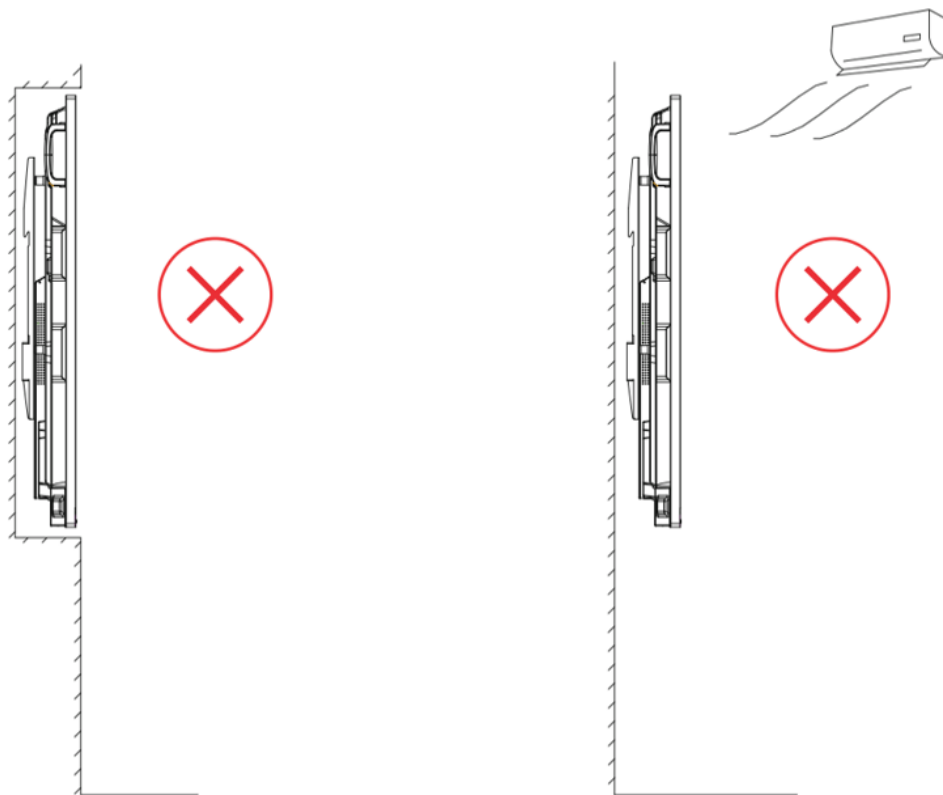


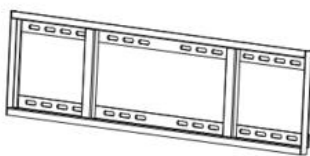
FIGURE 1 • QOMO installation illustration

Factory environmental guidance: normal operating temperature 0–40°C and relative humidity 10–90%. To ensure proper ventilation and prevent overheating, it is recommended to maintain more than 10 cm (4 in.) of clearance on the left, right, and rear of the display, and more than 20 cm (8 in.) above the display.

04 Attach Wall Mount to Wall

2 Unpack and inspect hardware

Remove the wall mount and accessory package. Check for missing, deformed or damaged items. Protect the display on a clean, flat, padded support that does not place pressure on the screen.



Wall Mount

FIGURE 2 • QOMO Wall Mount

3 Mark and prepare wall anchor points

Installation professionals should determine wall construction and what type of anchors and screws should be utilized. Use the wall mount as a locating guide. Level the rail and mark only structurally suitable attachment points. Install appropriate anchors, noting that pre-drilling holes may be needed.

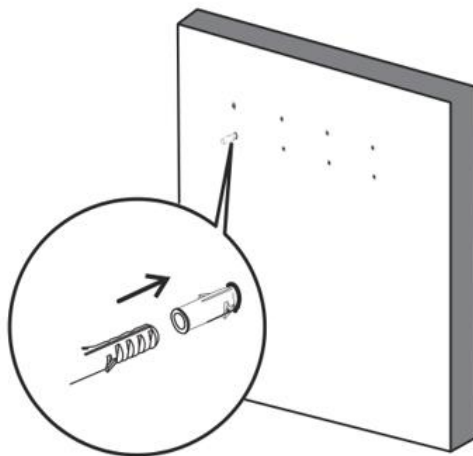


FIGURE 3 • QOMO installation illustration

05 Secure Wall Mount & Hang Display

4 Fasten and Level Wall Mount

Install the appropriate fasteners and washers based on the wall construction, as determined by a qualified professional installer. Use a level to verify proper alignment before fully tightening all fasteners. Ensure that the wall mount is firmly and securely attached to the wall.

NOTE: The installer is responsible for selecting appropriate hardware based on the wall material, structural requirements, and combined weight of the display and mounting system.

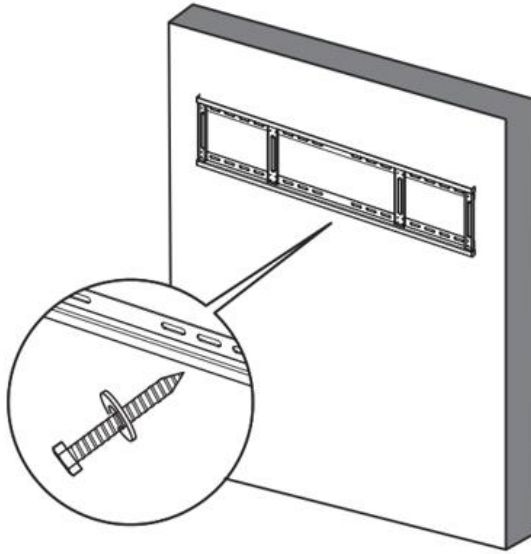


FIGURE 4 • QOMO installation illustration

5 Hang Display onto Wall Mount

Using a professional installation team, lift the panel, align the rear mounting interface, and lower it fully onto the wall mount. Keep supporting the display until full engagement is verified. Center and check level.

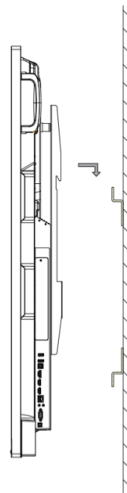


FIGURE 5 • QOMO installation illustration

06 Safety Screws & Final Inspection

6 Install retaining / safety screws

Locate and engage all safety screws illustrated in Figure 6. Ensure safety screws are installed and tightened to prevent tipping and rocking of panel on wall. Do not place the display in service until screws are verified.

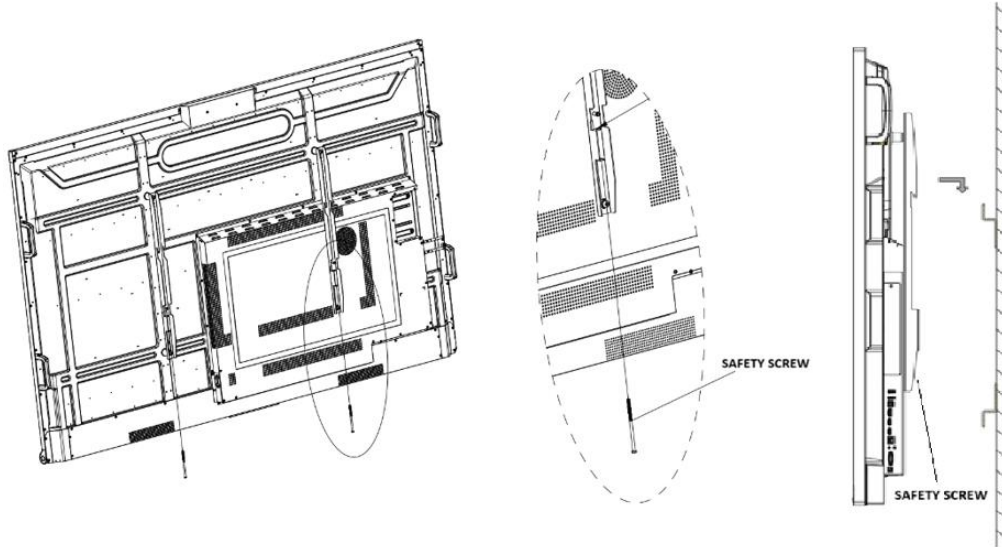


FIGURE 6 • QOMO installation illustration

Post-installation inspection

- ☐ Wall condition and load-bearing attachment method verified
- ☐ Mount level; all approved rail fasteners secure
- ☐ Panel fully seated, centered and stable
- ☐ All required retaining/safety screws installed and checked

07 Maintenance, Support & Approval Notes

Care and servicing

Qualified personnel should periodically inspect attachment points, fasteners and the mount for looseness, deformation, cracks or wall damage. Stop using the installation if any fault is found. Disconnect power before servicing or cleaning. Never spray liquid onto the panel or rear vents.

QOMO support

www.qomo.com | 1-866-990-7666 | support@qomo.com | WALL MOUNT INSTALLATION MANUAL V1.2