![QOMO logo]

Journey 14XX Firmware Application Process Version 1.0
Description: Firmware update for all revisions of Journey 14XX Panels
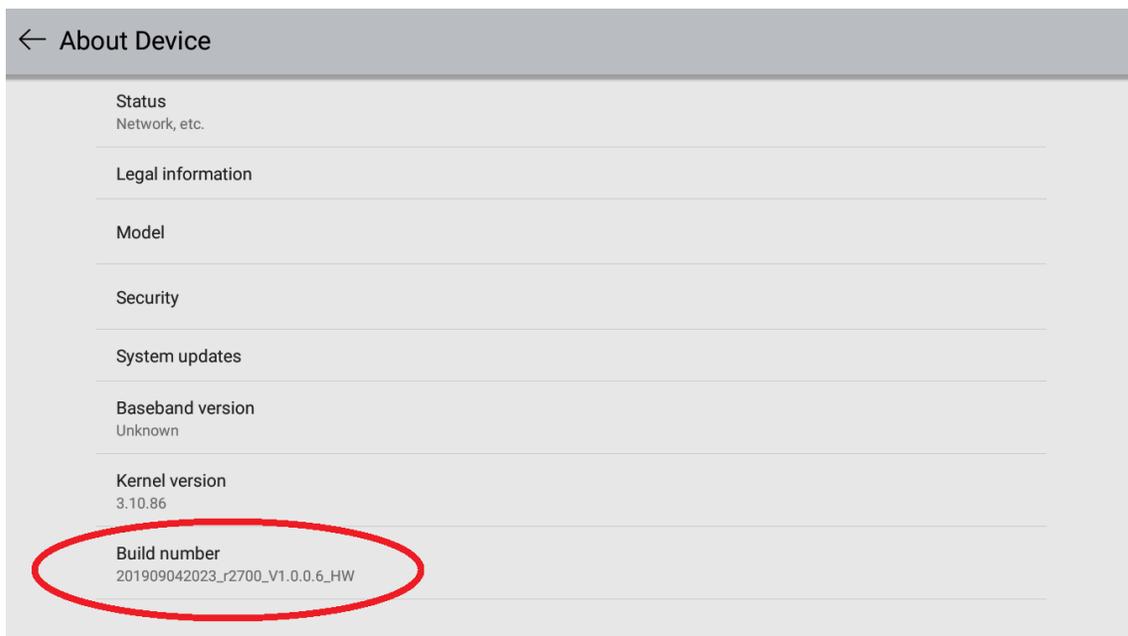Items Needed: FAT32 USB Flash Drive
Software needed: Firmware files specified in instructions

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**Section 1: Firmware Revision Identification (Download of firmware files)**
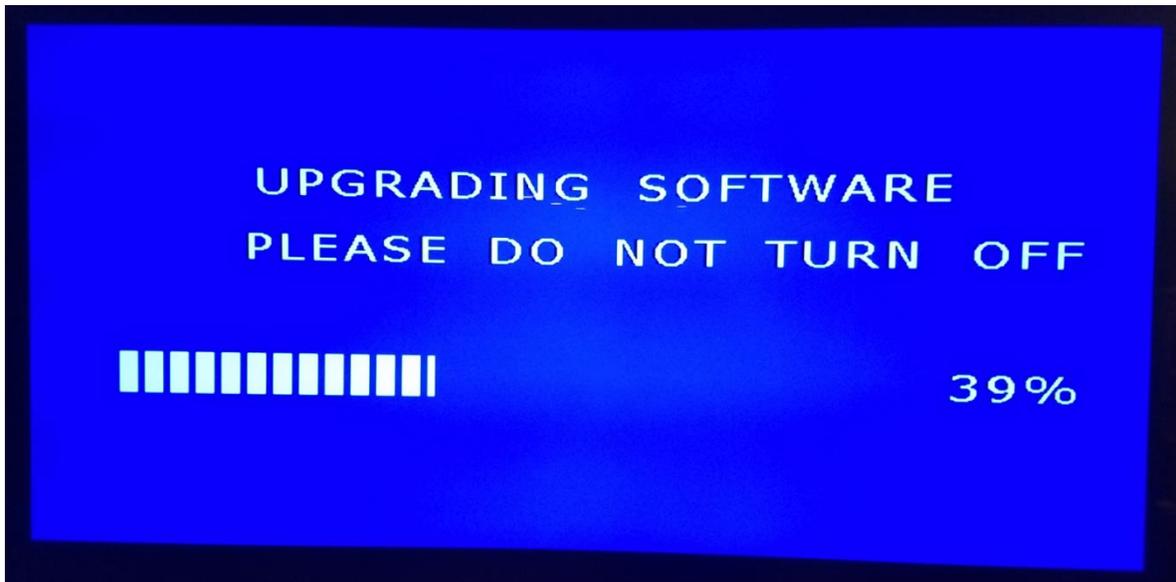
1) On the Journey 14 Panel open "Settings" then "About Device"
2) Locate the "Build number" and note the letters in which the it ends with.
   a. If no letters at the end of the firmware check the panel serial number for any letters at the end



3) Download the appropriate firmware file.
   a. If the Build number ends with "HW" download from the following (Or serial number has no letters at end)
      i. ftp://qomo08.pointto.us/J14/HW/Current/
   b. If the Build number ends with "GZS" download from the following (Or serial number ends with GZS)
      i. ftp://qomo08.pointto.us/J14/GZS/Current/
4) Download the ZIP file located in the appropriate link
5) Once downloaded unzip to a FAT32 flash drive (2GB or larger)

**Section 2: Firmware update (NOTE: This will erase all data)**

1) Power Off Panel
2) Ensure the flash drive containing firmware is inserted into one of the front USB ports.
3) With the unit in the powered off state, press and hold the power button until the following screen appears. (Then release power button. About 10-15 seconds)



4) Unit will reboot/restart itself when complete. (If unit just powers down, simply power on to resume)
5) Update process takes about 10-15 minutes.
6) Once unit boots to language choice screen select "English" and you are done.