



QOMO HiteVision Technical Bulletin

BULLETIN NO	QWB-08-001	VERSION	1.00.01	STATUS	Active
PRODUCT	Interactive Whiteboard				
CATEGORY	Software Installation				
OS	Windows XP and Vista				
ISSUE					
Installation procedures for driver and Flow!Works software					
RESOLUTION					
<p>The following steps are for: a) uninstalling any existing software and driver; b) installing the new software.</p> <p>Procedures:</p> <ol style="list-style-type: none">1) Go to step 5) if you have never installed QOMO whiteboard software on the computer.2) Exit the "Digital Pen Server" by left double clicking the  icon in the systray and clicking "Exit". Skip this step if  is not showing in systray.3) Uninstall any existing QOMO Flow!Works software (clicking "Uninstall Flow!Works" or utilizing Windows "Add or Remove Software"/"Program functions" under "Control Panel").4) Uninstall any existing driver for whiteboard (with whiteboard USB connected, uninstall driver in Windows "Device Manager").5) Connect whiteboard USB cable to computer. When prompted driver installation, choose cancel.6) Double click "Setup.exe" and follow the prompted steps to install the software.7) When prompted to connect device, unplug and plug back USB. Choose install driver when prompted.8) Reboot computer when prompted.9) Software is ready to use. <p>Please note computers with Vista are slow in responding to USB connection. Sufficient time should be given after plugging in USB cables.</p>					